



**TRANQUIL PET**  
**CANINE AQUATICS & HOLISTIC CARE**  
**SWIMMING – MASSAGE - REIKI**

**Pool Policies & Regulations - Swimming**  
Please initial each point & return to TranquilPET  
*Thank you for your understanding & cooperation!*

PLEASE INITIAL

- \_\_\_\_\_ **Swim Package Expiration Dates:**  
5 swim package: expires 3 months from date of purchase  
10 swim package: expires 5 months from date of purchase
- \_\_\_\_\_ **SWIM SESSIONS** must be paid in advance.
- \_\_\_\_\_ **CANCELLATIONS:** 24 hours' notice required. Cancellations with less than 24 hour's notice will be charged the full amount of their appointment time. If I am able to fill your time, then no cancellation fee.
- \_\_\_\_\_ **VET WRITTEN APPROVAL:** if your dog is a senior and/or under your vet's care, your vet's written approval is required (no exceptions) ... (their health always comes first).
- \_\_\_\_\_ **NO TOPICAL FLEA/TICK PRODUCTS** within 5 days of your swim session.
- \_\_\_\_\_ **NO-SHOWS** will be charged the full amount of their appointment time.
- \_\_\_\_\_ **NO FOOD** at least 6 hours prior to session. If your dog is incontinent (inability to control bladder or feces elimination), no feeding for 12 hours before session.
- \_\_\_\_\_ **MY POOL IS NOT A "BATHTUB":** Please do not use your dog's swim as his/her "bath." A dirty dog makes the pool dirty for me and all other dogs. Please be courteous. (This does not mean you must bath your dog before a swim.) Thank you.
- \_\_\_\_\_ **BRUSH YOUR DOG:** Please brush your dog before each swim and keep their nails trimmed.
- \_\_\_\_\_ **POTTY YOUR DOG** before & after each swim session. (Poop bags are provided.)
- \_\_\_\_\_ **IF YOUR DOG IS INCONTINENT** (inability to control bladder/feces elimination): PLEASE EXPRESS THEM BEFORE ENTER POOL AND NO FEEDINGS 12 HOURS BEFORE SWIM.
- \_\_\_\_\_ **ARRIVE AT LEAST 5 MINUTES BEFORE YOUR START TIME** and "suit up" your dog. I am respectful of your and each client's time. (Sorry, but late arrivals will cut your dog's pool time short.)
- \_\_\_\_\_ **PLEASE BE CONSIDERATE** of dogs who may be injured, elder or reactive. If I ask you to wait outside or behind the gate, it is for the safety of you and your dog.
- \_\_\_\_\_ **LEASH YOUR DOG AT ALL TIMES.** Your dog must be leashed at all times - to/from your car; in the parking lot, as well as inside Swim Center.
- \_\_\_\_\_ **POOP/POOL DECONTAMINATION: \$300 per incident.** Pool will need to be emptied, cleaned, disinfected, etc.
- \_\_\_\_\_ **EXCESSIVE CLEAN UP:** Dollar value of one session will be charged, if we have to use the next appointment's swim time to clean the pool after your dog. Please brush your dog and keep their nails trimmed.
- \_\_\_\_\_ **NO CHILDREN UNDER 10** allowed inside Swim Center.

By signing below, you acknowledge receipt of and adherence to the above policies

Signature: \_\_\_\_\_ Print Name: \_\_\_\_\_  
Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_

Please note: **TRANQUIL PET** does *not* diagnose or treat injuries, illness or disease. All holistic modalities are not substitutes for proper veterinary care. If your pet is under a vet's care for a *current medical condition*, you must obtain written veterinarian approval.